

Sadly, the COVID pandemic has inspired a number of scams to take advantage of people's concerns and/or their altered operation. Fraudsters often will try to impersonate businesses you already have a relationship with to obtain your sensitive information or attempt to get you to do something in their favor.

We will never call or email you to ask for confidential, personal or business-related information such as your Social Security Number, Tax ID Number, or security/user information (e.g. password).

What to do if you think you have received a fraudulent email from us:

- Do not reply
- Never click links or open attachments
- To verify an email or call is legitimate:
 - Email <u>customerservice@aboc.com</u> (for consumers) or <u>tmsupport@aboc.com</u> (for businesses), or
 - o Call 312-822-3014 (consumers) or 312-822-3031 (businesses)

Now is an important time to be on the lookout for scammers trying to take advantage of COVID. This includes:

- Phishing attempts to gather personal information and take over your identity
- Phone scams selling health insurance, COVID-19 cures, testing or relief
- Requests for donations to COVID-related charities

For more information about these types of fraud and how to respond, click here